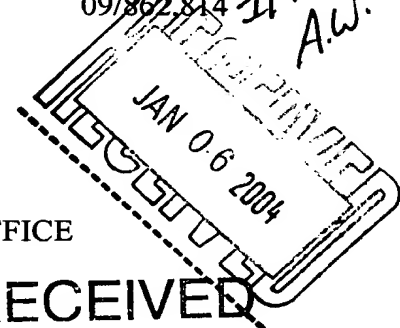


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PATENT APPLICATION
09/862,814



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

John C. Seibel et al.

Serial No.:

09/862,814

JAN 02 2004

Date Filed:

May 21, 2001

Technology Center 2100

Group Art Unit:

2177

Examiner:

Lu Kuen S.

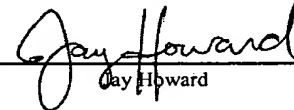
Title:

**WEB-BASED CUSTOMER PROSPECTS
HARVESTER SYSTEM**

MAIL STOP – NON FEE AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

I hereby certify that this correspondence is being deposited with the United States Postal Service as Express Mail No. EV352386645US addressed to: Mail Stop – Non Fee Amendment, Commissioner of Patents, Office, P.O. Box 1450, Alexandria, VA 22313-1450, on the date shown below.


Jay Howard

December 19, 2003

Date

Dear Sir:

RESPONSE TO OFFICE ACTION

In response to the Office Action mailed September 25, 2003, Applicants respectfully submit the following amendments set forth below and requests favorable action thereon.

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Drawings begin on page 5 of this paper and include both an attached replacement sheet and an annotated sheet showing changes.

Amendments to Claims are reflected in the listing of claims which begins on page 6 of this paper.

Remarks/Arguments begin on page 10 of this paper.

An **Appendix** including amended drawing figures is attached to the end of this paper.